

CBAI Member Bank Recovers from Disastrous Fire with Aid of CBSC-Marketing Partner Recovery Solutions

As natural disasters become more and more pervasive in our daily news, it should invariably heighten our industry's concern and awareness of disaster preparedness. However, it is not only natural disasters with which banks need to contend, as **Chris Gavin**, president & CEO of **Midwest Bank of Western Illinois, Monmouth** recently learned.

On a cold January night a fire occurred at his Aledo branch. The cause was learned to be a fan venting a closet where the bank kept its computer equipment; the same type of fan used in bathroom ventilation.

Gavin contacted personnel at CBAI subsidiary **Community BancService Corporation** who put them in touch with CBSC-marketing partner, **Recovery Solutions**. Gavin said the bank rented a vacant building and Recovery Solutions brought in a single-wide mobile-banking facility just one day after being notified.

"We moved into the mobile bank that weekend and, with the help of Recovery Solutions and local contractors, had the electric, water and sewer running quickly and were operational in what turned out to be a long-term solution. Our wireless vendor was able to restore normal communications within a week after moving into the mobile bank."

"We were in the mobile facility until May, 2010 because of delays in construction with the new bank. Five employees worked in the trailer for 15 months!" Gavin said. He reported that the bank didn't lose any business and, in fact, its deposits grew over the period in which it operated from the mobile banking facility. "The fire was a pretty tragic event but was turned into a positive through the cooperative efforts of the community, bank staff, local contractors, and Recovery Solutions. We now have a beautiful, new facility in a better location in a nice subdivision and are very pleased," Gavin exclaimed. "Recovery Solutions got us up and running quickly; its personnel were very attentive to our every need," he added.

Recovery Solutions has the capacity to respond to any disaster situation with its comprehensive and innovative program, including a fleet of fully-integrated mobile banking facilities, sophisticated satellite networks, and a fully documented LiveSite Testing program. For more information, please contact Pam Lowrance, CBSC VP of Services, at cbac@cbai.com or Rick Lavin of Recovery Solutions at 815-577-1999 (office) www.recoverysolutions.com

